



To : Flight Operators

Date : 17 March, 2020

Notice Reference : FBO-20-N08

**Mandatory 14 Days Quarantine for All Travelers Incoming Macau (Except from China) (v.2)**

- 1) Macau SAR Government has just announced that, effective from 00:00 of 17<sup>th</sup> March 2020, in addition to the existing preventative measures to the coronavirus (COVID-19), all travelers entering Macau who have visited any country other than China (i.e. excluding Mainland China, Hong Kong and Taiwan) shall, upon entry, undergo 14 days of medical observation (quarantine) at a place designated and in accordance with the judgment and requirements of the Health Bureau.

Here is the official link: <https://news.gov.mo/p/P20CPjMoHr/l>

- 2) Effective from 00:00 of 18<sup>th</sup> March 2020, all non-Macau residents (except residents of Mainland China, Hong Kong, Taiwan, and Macau Non-resident Worker's Card holder) will be prohibited from entering Macau.

Here is the official link: <https://news.gov.mo/detail/zh-hant/N20CQbWKUo?0>

- 3) Below temporary measures to be applied for ALL arrival and departure flights remain effective until further notice:

For ALL GA / BA arrival flights – Passenger:

- All passengers are required to fill up the health declaration form
- Ground handling agent will distribute the health declaration form to crew at the aircraft upon arrival
- Or either fill up the Online Health Declaration Form via below link:  
<https://service.ssm.gov.mo/hdeclaration/apps/healthdeclaration/hcform.aspx>
- Passengers have to present the filled health declaration form or electronic health declaration certificate with the passport to the immigration officer at FBO customs and immigration hall
- Immigration officer will carry out body temperature measure for the passengers, reading lower than 37.5°C can enter Macau as usual
- If passengers body temperature is higher than 37.5°C, the Macau Health Bureau will be contacted for further handling

For ALL GA / BA departure flights – Passenger:

- Immigration officer will carry out body temperature measure for the passengers at FBO customs and immigration hall
- If passengers body temperature is reading higher than 37.5°C, they will not be allowed to exit Macau and Health Bureau will be contacted for further handling

For All GA / BA arrival flights – Crew:

- Crew will be sent to the Passenger Terminal Building for immigration clearance
- All crew are required to fill up the health declaration form or electronic health declaration certificate and present with the passport to the immigration officer
- Immigration officer will carry out body temperature measure for the crew, reading lower than 37.5°C can enter Macau as usual
- If crew body temperature is higher than 37.5°C, the Macau Health Bureau will be contacted for further handling

For ALL GA / BA departure flights – Crew:

- Crew will be sent to the Passenger Terminal Building for immigration clearance
- Immigration officer will carry out body temperature measure for the crew
- If crew body temperature is reading higher than 37.5°C, they will not be allowed to exit Macau and Health Bureau will be contacted for further handling

Kindly inform all ground handlers to check with the passengers and crew before getting on board to VMCC.

Should you have any questions, please contact us at [handling.macau@tagaviation.asia](mailto:handling.macau@tagaviation.asia).

Regards

Rita Tam  
  
General Manager



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**Rita Tam**

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