

Effective May 12, 2020

The summary of guidelines below are approved by the;
Government of Guam's (DPHSS) Department of Public Health and Social Services.

1. Fuel/Tech Stops, operating a one hour ground time:

PGUM is allowing fuel stops without health screening. Crew members are allowed off the aircraft to do their visual checks and walk around. The passengers MUST stay on board while on the ground. If any passengers step off the aircraft, they will be subject to DPHSS screening, and must possess a Health Certificate. There are no exemptions to this rule.

We cannot accept International Trash or provide Lavatory Service.

We encourage all Transit flights to cater thru PGUM as catering is limited.

We can provide Flight Paperwork, Potable Water Service and Turn Maintenance duties.

2. Deadheading Crew/Positioning Crew into PGUM:

To avoid Guam's DPHSS Health Clearance delays, and possible mandatory quarantine at a Government designated hotel. If you have a crew change at Guam, the Guam Airport Deputy Executive Manager and the Director of Guam Customs is asking us to submit names of the crew members in advance to positioning on a commercial carrier into Guam. We'll need their flight number (i.e. UA0201), date/time of arrival so we may coordinate with DPHSS and the Guam Airport Authority's Management to ensure all crew members receive a timely Health Clearance and are treated as essential flight crew members. Crew members must sign a Voluntary Self-Quarantine Letter acknowledging they will be subject to DPHSS random checks during their self-quarantine, and must complete a Guam Health Declaration declaring countries visited in the last fourteen days and their current health condition. Crew members may stay where they desire and depart at their leisure. Crew members are not subject to Health or CIQ Clearances prior to departure.

3. Crew Rest:

Flight Crew, Dead Headers and Jump Seaters are NOT require to have a Health Certificate to crew rest at Guam. Though, all crew members must be listed on the General Declaration. Those listed on the General Declaration must qualify as a Crew Members. Those that DO NOT qualify as a Crew Member, must be listed on a Passenger Manifest. All passengers must possess a valid Health Certificate as stated below.

4. Passenger Layovers:

All crew and passengers staying on Guam must complete a Guam Health Declaration and will be subject to DPHSS screening before clearing CIQ. Passengers must present an official health certificate. Health Certificates must be issued within the last seventy two (72) hours. If their official health certificate is current, the passengers may stay where they desire, though will be submit to self-quarantine.

"If a health certificate is over seventy two (72) hours old, the holder will be subject to fourteen days (14) mandatory quarantine at a DPHSS designated hotel. The holder can be released on their scheduled departure date before the fourteen day (14) quarantine period in complete. DPHSS will provide transportation to/from the designated hotel. Health certificates are assessed the date of issue. There is no exemption to this rule."

Please travel safely.

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