



Instruction for operators flying to the Netherlands

COVID-19 measures for passengers flying to the
Netherlands from a high risk location

Directorate-General for
Civil Aviation and Maritime
Affairs

Civil Aviation Directorate

Date
16 April 2020

Attachements:

- Health Declaration Form
- Flyers
- Letter for pax

Introduction

In order to prevent the spread of the COVID-19 virus in the Netherlands the Dutch government has decided to implement additional measures for passengers flying to the Netherlands by means of a health declaration form and self-quarantine. These measures are implemented based on the Dutch Public health law and will be applicable for all flights arriving in the Netherlands from an airport located in affected areas with high risk of COVID-19 transmission. Crew members are exempted from these additional measures. However, they must comply with the regular fit-to-fly requirements.

List of airports

Please refer to the website of the European Union Aviation Safety Agency (EASA) for the list of airports located in affected areas with high risk of transmission of the COVID-19 infection www.easa.europa.eu/SD-2020-01/Airports. The list is developed in coordination with the EASA Member States and based on the information from WHO, ECDC and other reputable public health institutes and will be updated periodically. Please be aware the list contains airports as well as areas per country for which the health declaration is obliged and will be subject for regular change.

Health declaration form

All passengers traveling to the Netherlands from an airport in affected areas with high risk of COVID-19 transmission shall complete the health declaration form. The form contains questions related to the presence of symptoms which could be related to COVID-19 virus. Before boarding the crew must check the completed health declaration form in conjunction with the existing visual check according to your normal procedures. Please find the health declaration form attached to this instruction.

In case a passenger has one of the symptoms as listed in the health declaration form, he or she shall not be accepted on the flight to the Netherlands. This shall also be applicable for transit passengers. Please inform the local health authority for further instructions.

Instructions to Passengers

Each passenger accepted on the flight will receive an information package with two flyers and an information letter. Please find the information package attached. This information could also be distributed in a digital matter.

Passengers are instructed to self-quarantine for two weeks, for further instruction about self-quarantine please refer to the letter in the information package.

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During the flight

If during the flight a passenger is developing symptoms related to COVID-19, you are instructed to use the precaution kits and follow the existing procedures, such as informing the air traffic control.

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Information to the passenger

You are instructed to inform the passengers prior to disembarking in the Netherlands:

- *Welcome to the Netherlands: to minimize the spread of the COVID-19 virus, passengers are obliged to keep appropriate distance of 1,5 meter to each other upon disembarking the aircraft and throughout your stay in the Terminal buildings.*
- *When disembarking there will be a random check of the health declaration form. Please keep the form in your own possession until you have crossed the passport control. Dutch border control officers could also request you to show the declaration.*
- *If the Netherlands is your final destination you are instructed to go in self-quarantine for 14 days. For further information about the applicable measures in the Netherlands please read the two flyers and the information letter.*
- *Stay healthy, keep 1,5 meters distance from each other and ensure good hygiene practice. Thank you for your cooperation.*

The passenger locator form

Please be informed the instructions for the use of the passenger locator form when flying to the Netherlands will be withdrawn.

Questions for the operators

If you have any questions related to symptoms of passengers before embarking, please refer to the local health Authority of the airport of departure according to normal procedures.

For general questions in The Netherlands you can refer to the local health Authority of the airport of arrival according to normal procedures.

| Airport | Local health authority | Phone number |
|---------------------|-------------------------------|---------------------|
| Amsterdam Schiphol | GGD Kennemerland | +31 (0)23 789 1612 |
| Maastricht Aachen | GGD Zuid Limburg | +31 (0)88 880 5005 |
| Rotterdam The Hague | GGD Rotterdam Rijnmond | +31 (0)10 443 8031 |
| Eindhoven | GGD Brabant Zuid-Oost | +31 (0)88 003 1100 |
| Groningen Eelde | GGD Drenthe | +31 (0)59 230 6300 |