



Quarantine requirements for passengers entering Australia

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9 April 2020

As of 29 March 2020, **all passengers arriving in Australia are subject to the Australian Government's mandatory quarantine period of 14-days at their Australian port of arrival.**

Travellers will be provided with suitable accommodation to stay in during this period. Travellers will not be permitted to travel domestically (including to their home residence) or continue on any domestic connections until the 14-day mandatory quarantine period has been completed.

The Australian Government's first priority is the health and safety of Australian citizens, residents and those visiting Australia. The arrangement outlined in this advice are under constant review as the COVID-19 situation evolves, and will be revised based on updated health advice.

Arrangements for flights

- Airline staff should ensure that all passengers receive the fact sheet for travellers at check-in.
- The in-flight messaging must include information on the mandatory 14-day quarantine period.

Unaccompanied Minors

- Unaccompanied minors will be permitted to either; undertake quarantining at the point of arrival with a parent or guardian, or travel home to their final destination to complete the mandatory quarantine period.
- Relevant social distancing on flights should be conducted, including the clearance of the passenger's row, two rows forward and two rows behind.
- No unaccompanied minor should fly if ill.
- State and Territory Health departments will determine the quarantine arrangements for unaccompanied minors completing their travel in that State or Territory.
- Airlines should advise the Australian Border Force if they have unaccompanied minors travelling to Australia.

Arrangements for aviation crew

Aviation crew includes airline, medevac and air ambulance crew, including off-shift crew who are travelling as passengers on an aircraft to reposition at another location.

Airline crew should monitor for COVID-19 symptoms and not fly if they are ill.

International flight crew (Australian residents/citizens)

- Are not required to undertake 14 days of mandatory quarantine on arrival.
- Are not required to complete the Isolation Declaration Card.
- Must self-isolate at their place of residence (or hotel) between flights, or for 14 days, whichever is shorter.

International flight crew (foreign nationals)

- Are not required to undertake 14 days of mandatory quarantine on arrival.
- Are not required to complete the Isolation Declaration Card.



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- Must self-isolate in their hotel on arrival until their next flight.
- Must use privately organised transport to transfer to and from hotels between flights.
- May fly domestically to their next point of departure from Australia if required.

Domestic flight crew

- Are exempt from self-isolation requirements except when a state or territory specifically prohibits entry.

Diplomats

- Diplomats accredited to Australia and that currently resident in Australia and their immediate family will be required to self-isolate at their place of residence or in privately arranged accommodation for 14-days on arrival in Australia (which may require domestic transfer).

International transit passengers

- International transit passengers are exempt and are able to depart on another international flight if the following conditions are met:
 - Passengers with a transit period of up to 8 hours must remain airside at the airport and maintain social distancing, cough etiquette and hand hygiene;
 - Passengers with a transit period of between 8 to 72 hours will be directed by relevant health official to a quarantine facility and will be required to remain there until proceeding to the airport for their departing flight.
- Passengers will not be permitted to undertake onward domestic transit to an international flight departing from another airport. These passengers will be required to quarantine at the first point of arrival in Australia.

Any other compelling or compassionate situations

- Any other quarantine exemption requests for compelling or compassionate reasons must be considered by the relevant state and territory government.

Arrangements for arriving passengers

- Local ABF teams are working closely with airports and all government agencies to put in place measures for arriving passengers.
- Prior to departure, travellers will be provided with a fact sheet outlining these new measures and the quarantine arrangements in place for when they arrive in Australia.
- On arrival in Australia, travellers will be required to complete a form confirming that they understand they are required to complete the mandatory quarantine period of 14-days. Travellers will disembark the aircraft and collect their luggage and undertake the normal border clearance processes (customs, immigration and biosecurity).
- Following border clearance, government officials will direct travellers to buses that will take them to their accommodation. State and Territory governments, supported by Commonwealth agencies will enforce the 14-day mandatory quarantine period.



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Self-isolation requirements at final destinations

- Additional quarantine requirements may be in place upon entry to another state or territory.
 - Depending on the jurisdiction, this may result in an international traveller being required to go into mandatory quarantine at the first point of arrival into Australia, and further quarantine upon entry to another state or territory.

Talking points for industry

- All passengers arriving in Australia will be subject to the Australian Government's mandatory quarantine period of 14-days at their first Australian destination.
- Travellers will not be permitted to travel domestically (including to their home residence) or continue on any domestic connections until the 14-day mandatory quarantine period has been completed. This applies to all travellers entering Australia.
- The Australian Government's first priority is the health and safety of Australian citizens, residents and those visiting Australia.

For general information concerning COVID-19 please refer to the Department of Health website (<https://www.health.gov.au/health-topics/novel-coronavirus-2019-ncov>)

<https://www.health.gov.au/resources/publications/coronavirus-covid-19-exemptions-to-the-14-day-mandatory-quarantine-period>

The Australian Border Force appreciates your ongoing support and cooperation during this time.