

Dear Duty Officer,

In regard of the latest testing and self-isolation arrangement for all air crew members **effective from 16APR2021**, as shown in the table below, we would like to draw your immediate attention to remind all crew to strictly follow the conditions of arrival and subsequent self-isolation specified by the Department of Health.

Please be aware that under local law it is an offense to fail to observe any of the conditions specified in the Notification of Medical Surveillance, which includes the requirement to observe self-isolation. The hotel chosen for crew self-isolation must be notified of the arrangement and is required to monitor crew compliance to self-isolation measures. Violations should be reported by the hotel to the operator and the responsible government department.

| Return from, or have visited Extremely High Risk Places (Group A specified places under Cap.599H) in the 21 days prior to arrival in Hong Kong | | |
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| | Local (Hong Kong based) crew | Non-local (Non Hong Kong based) crew |
| Categorization | Operator should provide each air crew a letter certifying whether he/she is a local or non-local based crew ¹ (Template of Airline Certification Letter). | |
| Requirements during foreign port layover | <ul style="list-style-type: none"> Crew must self-isolate at the hotel room arranged by Operator for the duration of their stay. Point-to-point transportation must be arranged by Operator between Airport and accommodation (masks must be worn during the entire journey). | |
| Testing and Requirements | <ul style="list-style-type: none"> Pre-departure test not required. Post-arrival test at TSCC required. Must wait for post-arrival test result at TSCC. | <ul style="list-style-type: none"> Pre-departure test² with negative result required (sample collection within 48 hours prior to boarding the flight to HK). Arrival without a negative result as above will result in crew compulsory quarantine for 21 days upon arrival due to failing exemption condition. Post-arrival test at TSCC is required. Must wait for post-arrival test result at TSCC. |
| Self-isolation | <ul style="list-style-type: none"> All crew must self-isolate at a Designated Quarantine Hotel for 21 days upon arrival. Concerned crew will not be allowed departure during the self-isolation period. | |
| Transportation | Point-to-point transportation must be arranged by Operator / HKBAC between HKIA and Designated Quarantine Hotel ³ (masks must be worn during the entire journey). | |
| Test following arrival | Crew must undergo SARS-CoV-2 nucleic acid test on the 12 th and 19 th or 20 th day following their arrival. | |

| Return from, or have visited Very High Risk Places (Group B specified places under Cap.599H) in the 21 days prior to arrival in Hong Kong | | |
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| | Local (Hong Kong based) crew | Non-local (Non Hong Kong based) crew |
| Categorization | Operator should provide each air crew a letter certifying whether he/she is a local or non-local based crew ¹ (Template of Airline Certification Letter). | |
| Requirements during foreign port layover | <ul style="list-style-type: none"> Crew must self-isolate at the hotel room arranged by Operator for the duration of their stay Point-to-point transportation must be arranged by Operator between Airport and accommodation. (Must wear mask during the entire journey) | |
| Testing and Requirements | <ul style="list-style-type: none"> Pre-departure test not required. Post-arrival test at TSCC required. Must wait for post-arrival test result at TSCC. | <ul style="list-style-type: none"> Pre-departure test² with negative result required (sample collection within 48 hours prior to boarding the flight to HK). Arrival without a negative result as above will result in crew compulsory quarantine for 21 days upon arrival due to failing exemption condition. Post-arrival test at TSCC is required. Must wait for post-arrival test result at TSCC. |
| Self-isolation | If Crew will not enter a local community: <ul style="list-style-type: none"> Self-isolation at an Airport Hotel until | <ul style="list-style-type: none"> Self-isolation at the Airport Hotel until departure from HK on next flight. |

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| | <p>departure from HK on next duty flight.</p> <p>If Crew will enter a local community:</p> <ul style="list-style-type: none"> Self-isolation at a Designated Quarantine Hotel for 14 days upon arrival. SARS-CoV-2 nucleic acid test at hotel on the 12th day. Crew may enter local community after 14 days, subject to a further 7 days of Medical Surveillance; and SARS-CoV-2 nucleic acid test on the 15th and 19th or 20th day. Concerned crew will not be allowed departure during the 21 day period. | <ul style="list-style-type: none"> Concerned crew is not allowed to enter any local communities. |
| Transportation | Point-to-point transportation must be arranged by Operator / HKBAC between HKIA and Airport Hotel / Designated Quarantine Hotel ³ (masks must be worn during the entire journey). | |

| Return from, or have visited Medium to High Risk Places (Group C specified places under Cap.599H) only in the 21 days prior to arrival in Hong Kong | | |
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| | Local (Hong Kong based) crew | Non-local (Non Hong Kong based) crew |
| Categorization | Operator should provide each air crew a letter certifying whether he/she is a local or non-local based crew ¹ (Template of Airline Certification Letter) | |
| Requirements during foreign port layover | <ul style="list-style-type: none"> Crew must self-isolate at the hotel room arranged by Operator for the duration of their stay Point-to-point transportation must be arranged by Operator between Airport and accommodation. (Must wear mask during the entire journey) | |
| Testing and Requirements | <ul style="list-style-type: none"> Pre-departure test not required. Post-arrival test at TSCC required. Must wait for post-arrival test result at TSCC. | <ul style="list-style-type: none"> Pre-departure test not required. Post-arrival test at TSCC required. Must wait for post-arrival test result at TSCC. |
| Self-isolation | <p>If Crew will not enter a local community:</p> <ul style="list-style-type: none"> Self-isolation at an Airport Hotel until departure from HK on next duty flight. <p>If Crew will enter a local community:</p> <ul style="list-style-type: none"> Self-isolation at a Designated Quarantine Hotel for 14 days upon arrival. SARS-CoV-2 nucleic acid test at hotel on the 12th day. Crew may enter local community after 14 days, subject to a further 7 days of Medical Surveillance; and SARS-CoV-2 nucleic acid test on the 15th and 19th or 20th day. Concerned crew will not be allowed departure during the 21 day period. | <ul style="list-style-type: none"> Self-isolation at the Airport Hotel until departure from HK on next flight. Concerned crew is not allowed to enter any local communities. |
| Transportation | Point-to-point transportation must be arranged by Operator / HKBAC between HKIA and Airport Hotel / Designated Quarantine Hotel ³ (masks must be worn during the entire journey). | |

| Return from, or have visited Low Risk Places (Group D specified places under Cap.599H) only in the 21 days prior to arrival in Hong Kong | | |
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| | Local (Hong Kong based) crew | Non-local (Non Hong Kong based) crew |
| Categorization | Operator should provide each air crew a letter certifying whether he/she is a local or non-local based crew ¹ (Template of Airline Certification Letter) | |
| Requirements during foreign port layover | <ul style="list-style-type: none"> Crew must self-isolate at the hotel room arranged by Operator for the duration of their stay Point-to-point transportation must be arranged by Operator between Airport and accommodation. (Must wear mask during the entire journey) | |

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| Testing and Requirements | <ul style="list-style-type: none"> Pre-departure test not required. Post-arrival test at TSCC required. Must wait for post-arrival test result at TSCC. | <ul style="list-style-type: none"> Pre-departure test not required. Post-arrival test at TSCC required. Must wait for post-arrival test result at TSCC. |
| Self-isolation | <p>If Crew will not enter a local community:</p> <ul style="list-style-type: none"> Self-isolation at an <u>Airport Hotel</u> until departure from HK on next duty flight. <p>If Crew will enter a local community:</p> <ul style="list-style-type: none"> Self-isolation at a <u>Designated Quarantine Hotel</u> for 14 days upon arrival. SARS-CoV-2 nucleic acid test at hotel on the 12th day. Crew may enter local community after 14 days, subject to a further 7 days of Medical Surveillance; and SARS-CoV-2 nucleic acid test on the 15th and 19th or 20th day. Concerned crew will not be allowed departure during the 21 day period. | <ul style="list-style-type: none"> Self-isolation at the Airport Hotel until departure from HK on next flight. Concerned crew is not allowed to enter any local communities. |
| Transportation | Point-to-point transportation must be arranged by Operator / HKBAC between HKIA and Airport Hotel / Designated Quarantine Hotel ³ (masks must be worn during the entire journey). | |

| Return from, or have visited <u>China, Macau and Taiwan only</u> in the 21 days prior to arrival in Hong Kong | | |
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| | Local (Hong Kong based) crew | Non-local (Non Hong Kong based) crew |
| Categorization | Operator should provide each air crew a letter certifying whether he/she is a local or non-local based crew ¹ (<u>Template of Airline Certification Letter</u>) | |
| Testing and Requirements | <ul style="list-style-type: none"> Pre-departure test not required. Post-arrival test at TSCC required. Must wait for post-arrival test result at TSCC. | <ul style="list-style-type: none"> Pre-departure test not required. Post-arrival test at TSCC required. Must wait for post-arrival test result at TSCC. |
| Self-isolation | <ul style="list-style-type: none"> Self-isolation not required. SARS-CoV-2 nucleic acid test on the 7th and 12th day following arrival. | <ul style="list-style-type: none"> Self-isolation at an Airport Hotel until departure from HK on next flight. Concerned crew is not allowed to enter any local communities. |
| Transportation | Point-to-point transportation must be arranged by Operator / HKBAC between HKIA and Airport Hotel (masks must be worn during the entire journey). | |

| Remarks |
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| <ul style="list-style-type: none"> Crew in transit at VHHH (remain on board) is exempted from the above requirements. Crew repositioning as passengers on commercial flights (not on GD/uniform, with an exemption letter endorsed by HKBAC) are subject to the same requirements above. The Department of Health may cancel an exemption granted to crew member if the exemption conditions are breached. Non-compliance will result in the mandatory quarantine of the crew member for 21 days. Please remind your crew members to keep physical copies of any Letters of Certification and test reports (if applicable) with them to present to Department of Health staff on arrival. |
| 1. Those without a letter indicating he/she is a local or non-local based crew will be treated as a non-local based crew |
| 2. The negative result of SAR-COV-2 nucleic acid test must be done at an ISO15189-accredited laboratory or a laboratory recognized by the Government where the laboratory is located with the specimen collected within 48 hours prior to boarding the flight to Hong Kong for duty. The Operator should declare that on a letter of certification (<u>Template</u>). The crew is required to present the test report and the letter of certification issued by the operator to staff of DH when he/she enters HK. |
| 3. Use of public transport including MTR, airport shuttle train and taxis is prohibited . Crew must proceed via Arrival Hall B to the Limousine Lounge to board their point-to-point transport. The arranged vehicle must have AAHK Landside Prohibited / Restricted Zone Permit and Travel Industry Vehicle (TIV) Permit, to access the Limousine Lounge. |
| Crew operate turnaround flights (with no inbound passengers) On condition of any of the following, crew who have served on a turnaround passenger flight will not be deemed to have stayed in any port(s) outside Hong Kong (and will not be subject to the self-isolation arrangement upon arrival in Hong Kong before entering the local community), if the crew member concerned: i.) Did NOT leave the aircraft during stopover at any port(s) outside Hong Kong throughout a duty flight, or; ii.) Only temporarily left the aircraft for necessary technical and operational tasks, and remained at the airside of the airport concerned with no direct physical contact with local ground staff during stopover at any port(s) outside Hong Kong throughout a duty flight. |

Nevertheless, turnaround passenger flights between Hong Kong and any foreign port(s) outside China may be performed ONLY on the condition that there will be no inbound passengers, in order for the air crew concerned to be deemed as turnaround crew not subject to the self-isolation arrangement upon arrival in Hong Kong.

The operator should declare on a letter of certification ([Template](#)) that the crew members concerned have NOT left the aircraft during stopover at any foreign port(s) outside China throughout a duty flight and the flight the crew operated was a passenger flight with no inbound passengers. The air crew concerned will be subject to the “Test and Hold” arrangement, enhanced regular testing and Medical Surveillance upon arrival in Hong Kong. Without clear declaration or when there is doubt on travel history, the crew may be put under a more stringent measure.